



# Introduction to Al: Unlocking Efficiency at Work







## Introductions

Kelly Johnson, Speaker

- Technology Integration Coordinator, TOSA, Glen Ellyn School District 41



Name: Ryan Berry, Moderator

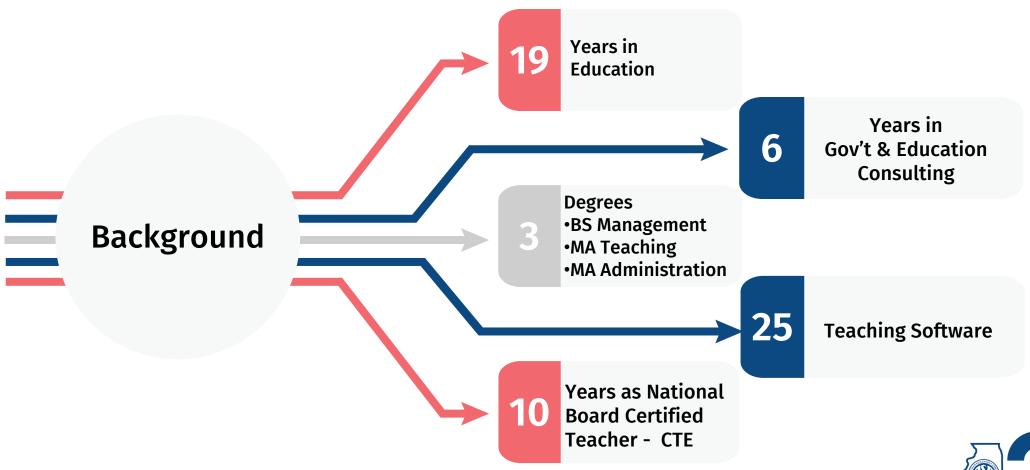
- Chief School Business Official, Skokie SD 68















## Agenda

What is Artificial Intelligence?

Prompting

Privacy & Safety







## Reacting to AI (Where are you?)











**Terrified** 



Not freaking out, but not sure either



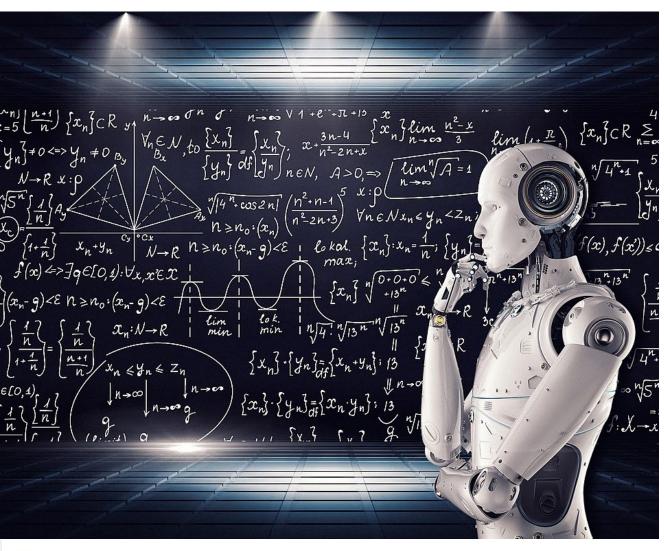
I have lots of questions before I begin



Excited to try it



### What is Al?



Artificial intelligence leverages computers and machines to mimic the problem-solving and decision-making capabilities of the human mind.



## Past Fear





Q Search Google or type a URL







### Al Timeline

1961. First Industrial robot replaced humans at assembly line. 1964. Pioneering chatbot named ELIZA was developed at MIT 1966. A general purpose mobile robot developed at Stanford

1997. IBM's Deep Blue defeated Garry Kasparov in chess Competition 1998. An emotionally intelligent robot KISMAT was developed 1999. Sony launched pet robot dog named AIBO

2011. Apple's SIRI and IBM's Watson were developed

2014.EUGENE, a chatbot passed Turing test; Amazon launched Alexa, a voice enabled intelligent virtual assistant.

2017.Google's AlphaGO beat the world's best GO player Ke Jie.

1961-1970

1991-2000

2011-2020

2021

1950-1960



1971-1990



2001-2010



1950. Turing Test by Alan Turing 1956. Term of AI was coined

Al Winter

2002. iRobot launched autonomous vacuum cleaner robot in bulk. 2009.Google built first self driving car for urban conditions

#### 2020

- Moxie: A Social-Emotional Companion for kids is developed by Embodied.
- Earth's first autonomous beehive is developed by beewise
- TrialJectory is an AI enabled service to look for clinical trials.
- BrainBox AI is an AI system to predict a building's thermal conditions.
- Refined business process, more personalized recommendations, human like conversational skills



## Anyone use these?





## 3 Types of AI



#### Reactive

Tools that respond to specific inputs or situations without learning from past experiences (e.g. Alexa, Roomba, chess-playing computer).



#### **Predictive**

Tools that analyze
historical data
and experiences to
predict future events or
behaviors (e.g. Netflix,
credit-scoring systems).



#### Generative

Tools that generate new content or outputs, often creating something novel from learned patterns (e.g. ChatGPT, Stable Diffusion).





## 30<sup>TH</sup> NOVEMBER 2022

THE DAY THE WORLD CHANGED

ChatGPT Launched



#### ChatGPT

Chat A "chatbot"

Generative that responds with content

Pre-trained from the data from which it learned

Transformer in a format different from the original sources.



#### Select all images with

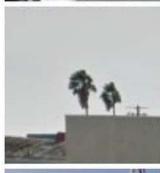
#### crosswalks

Click verify once there are none left.





























## Al Training



Imagine a box of Legos...

Each Lego represents a small piece of information that the computer has learned from studying a bunch of examples...



Give it a prompt like
"create a tree," and it
starts piecing
together the Legos to
make an example of
what it has previously
learned about trees.



It keeps trying different combinations until it comes up with something that looks like what it has learned about a "tree."





#### Commodore 64 of Al

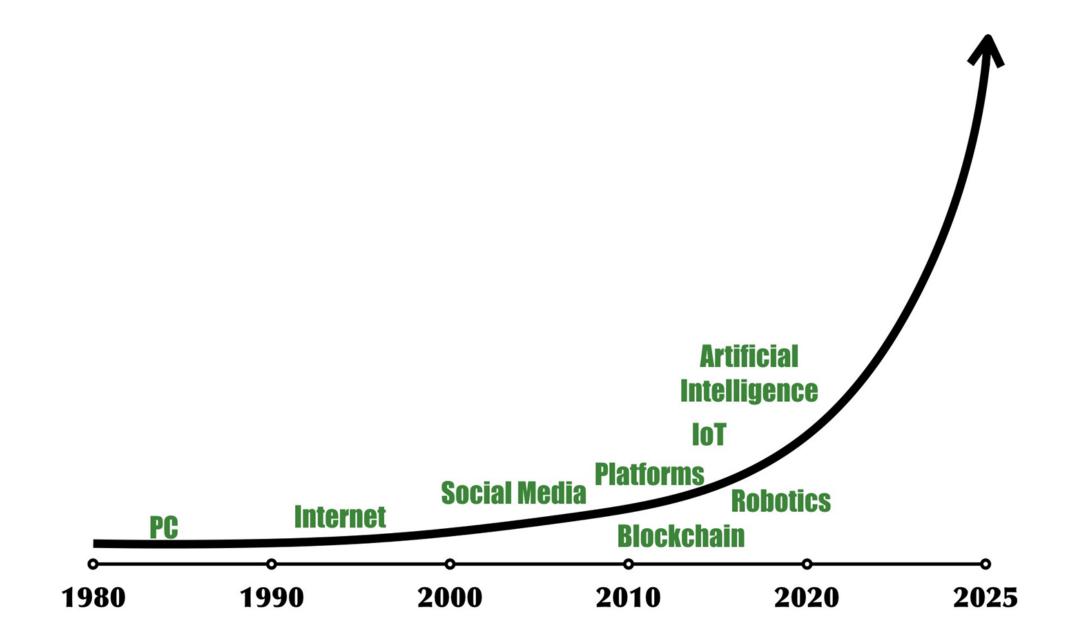


Matt Miller wrote "This version of ChatGPT is the weakest, most rudimentary artificial intelligence of its kind our students will ever use."

Holly Clark called it the "Commodore 64 of AI" -- a technology that was revolutionary at the time but is now seen as antiquated and obsolete." (source)



## **Exponential Growth of Technology**





#### **Generative AI Chatbots**

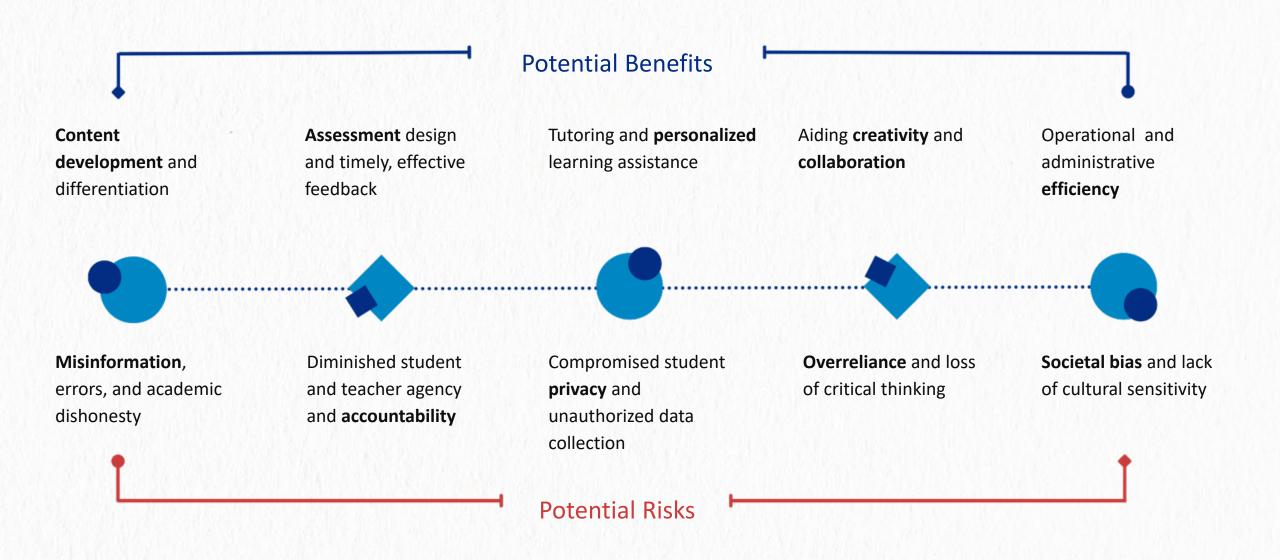
Deep-learning models that can generate high-quality text, images, and other content based on the data they were trained on.







#### Potential Benefits & Risks of Using AI in Education



## Every teacher now has an assistant!

**Ditch That Textbook** 





Use AI as a deeper source of information than Google.



Use AI for lots of good examples.



Use AI to remix Add AI to the "think student work. pair share" thinking routine.



Grade the AI.



Debate the AI.



Use AI for insight into big, difficult-to-solve problems.



Ask AI for advice.



Anticipate the response you'd expect from AI.



Take several AI responses and make a better product.



Use Al to create Use personalized learning grown experiences.



Use AI to facilitate group work.



Provide a unique perspective with Al.



Use AI to apply learning in unforgettable ways.



Empower students to make a difference in the world.



Help persuasive writing with Al.



Use AI to improve vocabulary.



Ask AI for definitions on a variety of levels.



Ask AI for text in a variety of voices.



Ask AI for student work feedback.



Ask AI to do some teacher tasks for you.



Create review content, questions, and activities with Al



Write report card comments and parent emails with AI help.



Use AI to summarize texts.



Use AI to create leveled text sets.



Generate prompts and questions with AI to facilitate

discussions.



Use AI as a virtual lab.



Create presentation slides with AI.

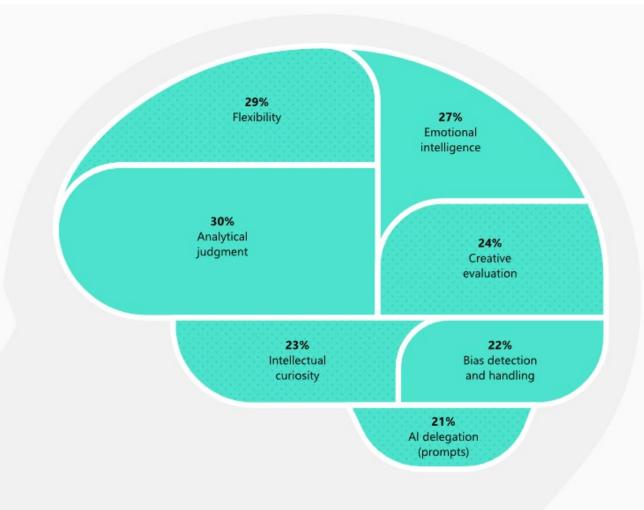


Write content for individualized educational plans (IEPs) with AI.



Use AI to help write letters of recommendation.

"82% of leaders say their employees will need new skills to be prepared for the growth of Al." (Will AI Fix Work?)





## Al's Impact on Productivity, Creativity & Time.

#### **Article**

What Can Copilot's Earliest
Users Teach Us About
Generative Al at Work?

#### **Productivity and speed**



#### **Quality and creativity**



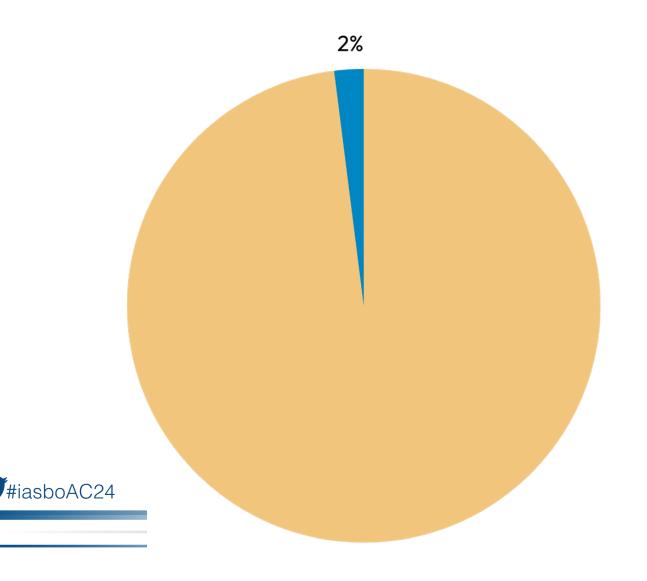
#### **Focus time**



85%



#### **States Lack Formalized Al Initiatives**



Only 2% of state edtech leaders say their state has an Al initiative.





## Few US States Provide Guidance on AI (Sept 2023)

Provides
Guidance

CA, OR

Developing
Guidance

AZ, CT, ME, MS, NE, NY, OH, PA, VA, VT, WA

No Guidance... Yet AK, CO, DE, IA, IL, KS, KY, LA, MI, MT, NC, ND, NE, NH, NM, OK, OR, SC, UT, WI, WY

17

No Response

AL, AR, DC, FL, GA, HI, ID, IN, MA, MD, MI, MN, RI, SD, TN, TX, WV



## New state AI policies released: Signs point to inconsistency and fragmentation

Current Research, Innovation and the Future of Learning | March 2024



In October 2023, <u>CRPE reported</u> that only California and Oregon had provided schools with guidance on navigating AI, while 13 other states planned to release similar guidance. Since then, three additional states have weighed in: <u>North Carolina</u>, <u>West Virginia</u>, and <u>Washington</u>. <u>Virginia's</u> governor also released an executive order for "AI integration throughout education" that directs its state agencies to lead AI integration efforts in schools and classrooms. Some state legislatures are also proposing new laws: <u>Kentucky</u> would require its Department of Education to develop AI guidelines by July and mandate training next year; <u>Tennessee</u> would require districts to create their own AI policies by Fall 2024 in partnership with higher education organizations.

Source: <u>CRPE</u> Source: <u>CRPE</u>

## **Prompting**

• A prompt is a set of instructions or a question given to a chatbot to generate a specific response or output.

#### **Reminders**

- Chatbots will continue to learn as more data becomes available
  - All prompts or data inputs become part of it's learning
    - Proprietary data has been lost due to this through human mistakes



#### Generative AI for Education

## Education Specific AI Tools (Filtered Prompts)







SchoolAl







#### Chatbots













insidr.ai Tools Directory



## Filtered Prompts



#### Class Newsletter

Generate a newsletter to send to families weekly.

#### Important Announcements:

IAR testing this week, get a good nights sleep Charge Chromebooks every night

Do you have any special talents? If so, share them with your friends and family by being a part of the Forest Glen talent show. More information will be coming in the next few weeks but start thinking about what you might want to share.

#### Celebrations from the week:

Taco Tuesday is back!!!

#### Additional Content (Optional):

One school, one book has started as we all read the book "A Rover's Story"

Generate



#### Class Newsletter





#### Family Newsletter

#### Important Announcements:

- This week, students will be participating in IAR testing. Please make sure they get a good night's sleep each night to be well-rested and ready for the assessments.
- Remember to charge Chromebooks every night to ensure they are ready for use at school.

#### **Upcoming Event:**

 Are you hiding a special talent? Share it with your friends and family by joining the Forest Glen talent show! Keep an eye out for more details in the upcoming weeks, and start thinking about what you'd like to showcase.

#### Celebrations:

Taco Tuesday is back! Join us in celebrating this tasty tradition.

#### Additional Information:

 Our "One School, One Book" program has begun, and we are all reading "A Rover's Story" by Jasmine Warga. Each week, students will read a portion of the book, participate in fun trivia questions, and can share their curiosities by placing guestions in the "I wonder" box in the Library Media Center (LMC).

#### Chatbots

## The 6-Step Prompt Checklist task Clearly define your end goal More important [context] Tailor your responses **examples** Mimic style, structure, tone [persona] Embody a specific expertise [format] Bullet points, markdown, table tone Add layer of emotional context Less important



Write a job description for a Business Manager for a public school district.

[task] [context]

You are the Assistant Superintendent for Finance, Facilities, and Operations. Write a job description for a Business Manager for a public school district. Write the description in a professional tone.

[task] [context] [persona]









You are the Assistant Superintendent for Finance, Facilities, and Operations. Write a job description for a Business Manager for a public school district. Write the description in a professional tone. Use this existing job description as an example format and style: [paste example]

#### Follow-up Prompt

Write 10 interview questions based on the job description.

[task] [context] [examples] [persona] [format] [tone]







You are the director of finance for a small public school district. Write a board report explaining the need to partner with other small districts for contracting with special education transportation services. Write in a professional tone. Use the following board report as an example format and style: [paste example]

[task] [context] [examples] [persona] [format] [tone]

You are a 6<sup>th</sup> grade STEM teacher. Write a lesson about catapults including the history of catapults, parts of a catapult and hands on activities. The lesson should follow 5E Model of Instruction includes five phases: Engage, Explore, Explain, Elaborate, and Evaluate.

#### Follow-up prompt

Using Webb's Depth of Knowledge, provide 4 activities for each DOK level.

[task] [context] [persona] [format]

# Ask the Chatbot for the Prompt Used

After several follow-up prompts — You get what you wanted.

Ask the chatbot:

What prompt did you use to generate that result?

[task] [context] [examples] [persona] [format] [tone]

# Privacy & Safety

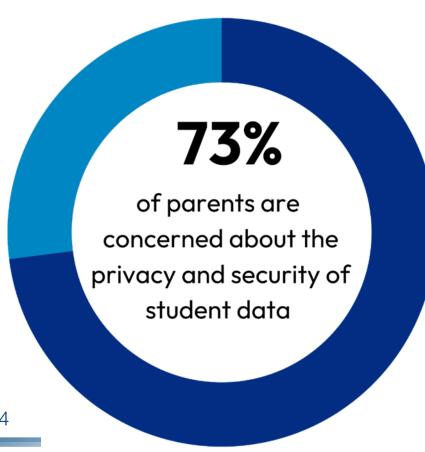
- Protect Student Data
- Protect Staff Data
- Comply with laws such as FERPA (Family Educational Rights and Privacy Act)

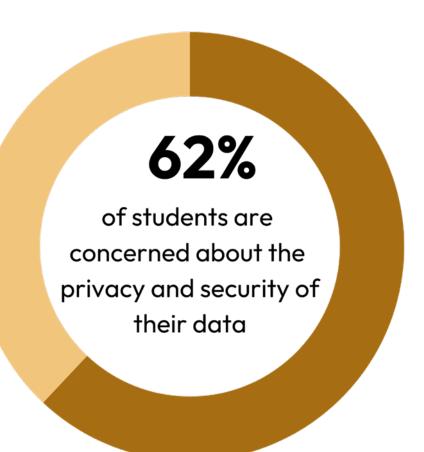






# Both Parents and Students are Concerned about their Data Privacy





# Why Not Share Data

- It's the law! (FERPA)
- Stored by the company running that tool.
- Data could be used to train future AI tools.



# Think of AI chatbots as Public Data Warehouses!



## What Not to Share

Personally Identifiable Information (PII)	Names, addresses, phone numbers, email addresses, social security numbers, student identification numbers, birth dates
<b>Educational Records</b>	Grades, transcripts, class schedules, disciplinary records, disabilities, and IEPs
<b>Health Information</b>	Medical records, health conditions, allergies, medication information, therapy records
Financial Information	Family income, financial aid information, bank account details
Behavioral or Disciplinary Records	Disciplinary actions, behavior reports, counseling records
Photos or Videos	Images or recordings of students without explicit consent
Communication Logs	Personal messages, emails, and communication with parents or guardians

### Train Teachers & Staff to Protect Data

 Remove All Personally Identifiable Information (PII)

• Placeholders - [Student], [Email address]

Generalize Information

Hypothetical Scenarios



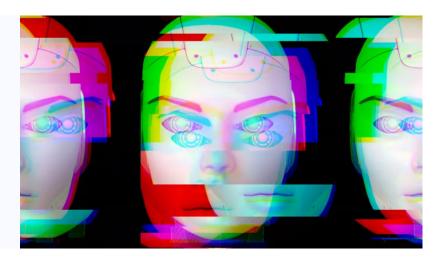


# Hallucinations - Al makes stuff up

- Evaluate for accuracy
- Chatbots can generate fake information by incorrectly piecing together real information or event

#### WHAT IS AN AI HALLUCINATION?

An AI hallucination is when a generative AI model generates inaccurate information as if it were correct. AI hallucinations are often caused by limitations or biases in training data and algorithms, and can result in producing content that is wrong or even harmful.



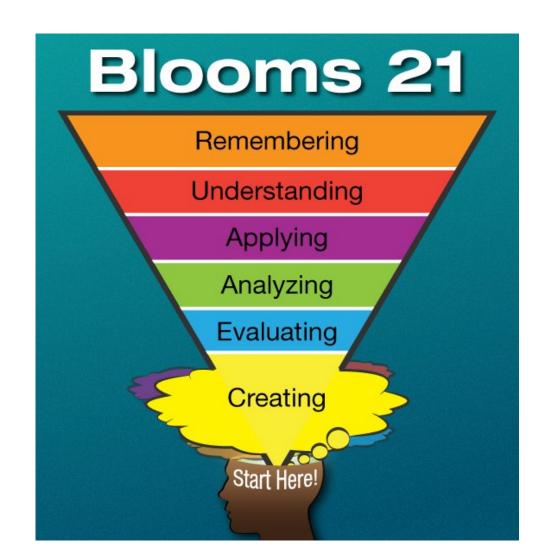


## Bias

When using ChatGPT, creating flips to the bottom

#### Students/Teachers must

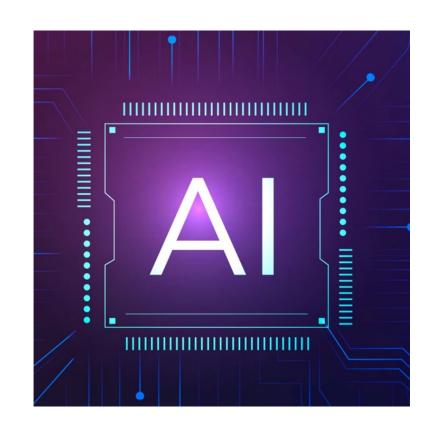
- Evaluate the information
- Analyze it for bias
- How can you apply it?





# Tips for School Leaders

- 1. Encourage Exploration
- 2. Provide Training
- 3. Spotlight Success
- 4. Host Conversations
- 5. Set the Right Conditions (School policies & ethical use)





### Al Resources

Great video overview of AI explained - Generative AI in a Nutshell - how to survive and thrive in the age of AI

Al Newsletters – <u>The Rundown Al</u>, <u>The Neuron</u>, <u>The Al Educator</u>

#### Al for School Leaders

- Al in K12
  - RTM Blueprint for District Leaders
  - Links to Al Tools for Leaders/Administrators
- Al Could Save School Districts Time and Money—If They Use It Correctly
- Introducing Microsoft Copilot for Finance: Transform finance with next-generation AI in Microsoft 365
- Bringing AI to School: Tips for School Leaders
- White House: Blueprint for an Al Bill of Right
- An Ethical Framework for AI in Education
- How to Enact an Al Policy in Your K-12 Schools
- (If You) USEME-AI A Draft Model For Adapting to AI in Schools



### Al Resources

- •ChatGPT Through an Educator's Lens
- •The Artificial Intelligence (AI) for K-12 initiative (AI4K12)
- Artificial Intelligence and the Future of Teaching and Learning
- •Al is for Everyone, Everywhere
- Ditch That Textbook AI Resources
- •ISTE Al in Education
- •Elementary Resources, Secondary Resources
- Teaching with AI
- •Teach AI
- Day of AI
- •aiEDU The Al Education Project (Curriculum)
- •DAILy Curriculum
- •Al Snapshots: 180 Warm-ups for Core Classrooms

#### **Prompting**

- •Al for Education Prompt Library
- •The Rundown AI Get Started with AI: A Beginner's Guide (Chapter 1)
- ChatGPT: Zero to Power User Cheat Sheet
- •A Teacher's Prompt Guide
- •50 Awesome ChatGPT Prompts



# **Questions and Answers**

We thank you for your time!





